

# Appalachian Shoulder Specialists

**Suzanne E. Hall, M.D.**

Fellowship Trained Shoulder Specialist,  
Board Certified Orthopaedic Surgeon

1507 Haywood Rd. Suite E  
Hendersonville, NC 28791

Phone (828) 697-1944

Fax (828) 697-3661

## Welcome to our Practice

App. Date: \_\_\_\_\_ **ARRIVE @:** \_\_\_\_\_ App. Time: \_\_\_\_\_

We value our patient's time and try very hard to stay on schedule.

If you arrive 15 min. or more after your **ARRIVAL** time, the appointment will be rescheduled.

Completing your forms ahead will make your first visit easier and give you a chance to collect the information you need. Attached you will find 5 pages to be completed.

Please bring them, along with your Insurance Cards and Photo ID.

**Photo IDs** are now required due to the "Red Flag Rule"

(New requirements from the government for fighting identity theft)

**If you had X-rays, an MRI, or a Nerve Conductive Study/EMG** and they were **NOT** done at Pardee Hospital or the Pardee Outpatient Kayden Building or Pardee Hendersonville Urgent Care, please obtain the CD and written report and bring them to the office at least 2 days prior to your appointment. **If not received prior to your appointment you will need to reschedule to a later date.**

**If taken** at any of the above locations, we will access them by computer. In that case, you do **not** need to bring the CD and written report.

**If Self Pay,** (Those without Health Insurance)

Your first visit will typically be between \$300.00 and \$510.00 depending on what services are performed.

**Payment is required in full at each visit.**

**If Second Opinion or Previous Surgery elsewhere,** please obtain copies of the X-rays/MRIs on CD and the Operative report if surgery has already been done. These should be brought at least 2 days prior to your first visit so that they can be carefully reviewed. **If not received prior to your appointment you will need to reschedule to a later date.**

The previous physician's office notes can be very helpful. It is your choice whether you wish to provide those or not before your first visit.

**We do not file any Liability Claims** (example: Car Accident or Fall at K-Mart) we will give you the information needed for you to give to the Insurance Company. We need your payment at the time of each office visit.

**A No-Show Fee of \$75** will be charged to patients (not their insurance carrier) for missed / No-show office appointments. This charge **MUST** be paid before another appointment can be scheduled. This policy helps to ensure that our patients who need to be seen by our doctor can obtain an appointment with us in a timely manner.

We look forward to providing you with quality Orthopaedic care.

If you have any questions, feel free to call at (828) 697-1944

# Appalachian Shoulder Specialists

Suzanne E. Hall, M.D.

1507 Haywood Rd., Suite E, Hendersonville, NC 28791

Phone: (828) 697-1944

Fax: (828) 697-3661

## Responsible Party Information **(If different than patient)**

Name \_\_\_\_\_  
Last First Middle Initial

Name \_\_\_\_\_  
Last First Middle Initial

Home Phone# \_\_\_\_\_

Mailing Address \_\_\_\_\_

Social Security #: \_\_\_\_\_

City State Zip Code

Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_

Relationship to patient: \_\_\_\_\_

### Marital Status

Male  Female /  Married  Single  Widowed

Home Phone #: \_\_\_\_\_

Cell Phone #: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Apt/Unit: \_\_\_\_\_

City State Zip Code

Driver's License No. \_\_\_\_\_ State: \_\_\_\_\_

**Primary Care Physician:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

## INSURANCE INFORMATION

### ▼ COMPLETE INFORMATION BELOW ▼

Please bring your insurance cards to your visit

Primary Ins: \_\_\_\_\_

Policy Holder's Name: \_\_\_\_\_

Policy Holder's Date of Birth: \_\_\_\_\_

Policy ID# \_\_\_\_\_

Secondary Ins: \_\_\_\_\_

Policy Holder's Name: \_\_\_\_\_

Policy Holder's Date of Birth: \_\_\_\_\_

Policy ID# \_\_\_\_\_

Where did you hear about our office? Referred by \_\_\_\_\_

If injured: **Date of Injury** \_\_\_\_\_

Word of Mouth \_\_\_\_, Internet search \_\_\_\_, Newspaper Ad \_\_\_\_  
Other \_\_\_\_\_

**Was injury in NC?** \_\_\_\_\_

Reason for today's visit:  Right or  Left \_\_\_\_\_

**OR:**

Treated Here Previously?  Yes or  No

**Date Pain Started** \_\_\_\_\_

## FINANCIAL RESPONSIBILITY / CONSENT FOR TREATMENT

### Patient's deductible and co-pay are due at time of each visit.

I have read and fully understand the financial policy established by Suzanne E. Hall, M.D. I agree that insurance payments to be paid to Appalachian Orthopaedics, Suzanne E. Hall, M.D. on my behalf. I understand that I am financially responsible for all charges not paid by insurance with exception of approved Medicaid and approved Worker's Comp accounts. In the case of a minor, the child's guarantor is responsible for the account. Our **Notice of Privacy Practices** is available in our office. I certify the information on this form is true to the best of my knowledge.

I give permission to **Appalachian Shoulder Specialists** to provide health care to myself or the above named dependent.

► **Patient Name (Please Print)** \_\_\_\_\_

**Date:** \_\_\_\_\_

► **Patient Signature:** \_\_\_\_\_

**Guardian's Signature (if patient is a minor)** \_\_\_\_\_

**Relationship:** \_\_\_\_\_

# MEDICAL HISTORY

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

## Current Medications / Dosages

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

5. \_\_\_\_\_
6. \_\_\_\_\_
7. \_\_\_\_\_
8. \_\_\_\_\_

**NOT ON ANY MEDICATIONS**

**SEE ATTACHED LIST**

## List drug allergies or problems with medications

(Problem: nature of allergic reaction)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

**NO DRUG ALLERGIES OR PROBLEMS**

**SEE ATTACHED LIST**

## Previous Surgery

Year of surgery

Complications

- | Previous Surgery | Year of surgery | Complications |
|------------------|-----------------|---------------|
| 1. _____         | _____           | _____         |
| 2. _____         | _____           | _____         |
| 3. _____         | _____           | _____         |
| 4. _____         | _____           | _____         |
| 5. _____         | _____           | _____         |
| 6. _____         | _____           | _____         |
| 7. _____         | _____           | _____         |

**NO PREVIOUS SURGERIES**

**SEE ATTACHED LIST**

**Height:** \_\_\_\_\_ **Weight:** \_\_\_\_\_ **Local Pharmacy** \_\_\_\_\_

**Medical History: At any time have you ever had?** **Town/Phone** \_\_\_\_\_

- |   |                                    |  |  |   |                                |
|---|------------------------------------|--|--|---|--------------------------------|
| <input type="checkbox"/> Diabetes                               | <input type="checkbox"/> Type 1 or | <input type="checkbox"/> Type 2                  | <input type="checkbox"/> Cancer: _____                         |   |                                |
| <input type="checkbox"/> Stroke                                 |                                    |  | <input type="checkbox"/> Urinary problems                      | <input type="checkbox"/> Incontinence                 | <input type="checkbox"/> UTI's |
| <input type="checkbox"/> Heart problems:                        | <input type="checkbox"/> A-Fib     | <input type="checkbox"/> Coronary Artery Disease | <input type="checkbox"/> Prostate disease (Males)              |   |                                |
| <input type="checkbox"/> Peripheral Vascular Disease            |                                    |  | <input type="checkbox"/> Peripheral Neuropathy                 |   |                                |
| <input type="checkbox"/> High blood pressure                    |                                    |  | <input type="checkbox"/> Ears, nose, throat, or mouth problems |   |                                |
| <input type="checkbox"/> High cholesterol                       |                                    |  | <input type="checkbox"/> Joint dislocations or Double jointed  |   |                                |
| <input type="checkbox"/> Anemia                                 |                                    |  | <input type="checkbox"/> Balance problems                      |   |                                |
| <input type="checkbox"/> Blood clots / DVT                      |                                    |  | <input type="checkbox"/> Marfan's disease                      |   |                                |
| <input type="checkbox"/> Bleeding disorder                      |                                    |  | <input type="checkbox"/> Skin disease                          |   |                                |
| <input type="checkbox"/> Breathing problems                     | <input type="checkbox"/> Asthma    | <input type="checkbox"/> COPD                    | <input type="checkbox"/> Other                                 | <input type="checkbox"/> Neurological disorder: _____ |                                |
| <input type="checkbox"/> Liver disease/hepatitis                |                                    |  | <input type="checkbox"/> HIV/AIDS                              |   |                                |
| <input type="checkbox"/> Glaucoma                               |                                    |  | <input type="checkbox"/> Thyroid trouble                       |   |                                |
| <input type="checkbox"/> Stomach ulcers                         | <input type="checkbox"/> GERD      |  | <input type="checkbox"/> Hearing Aids                          |   |                                |
| <input type="checkbox"/> Bowel/intestinal problems              |                                    |  | <input type="checkbox"/> Mental health disorders: _____        |   |                                |
| <input type="checkbox"/> Kidney disease/stones                  |                                    |  | <input type="checkbox"/> Gout                                  |   |                                |
| <input type="checkbox"/> Treatment for Drug or Alcohol Problems |                                    |  | <input type="checkbox"/> Rheumatoid Arthritis                  |   |                                |
|   |                                    |  | <input type="checkbox"/> Other: _____                          |   |                                |

**NONE OF THE ABOVE**

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Do you have an Advance Care Plan?  no  yes (Please provide us with a copy)

Do you have a designated Power of Attorney?  no  yes Name: \_\_\_\_\_

**Family History: Have any of your blood relatives had?**

Heart Disease  High Blood Pressure  Cancer  Diabetes  Rheumatoid Arthritis  
 Malignant Hyperthermia  **None of the above**

**The Government requires us to ask the following questions (Please Answer All Three or Decline is fine)**

**1. Race:**  American Indian or Alaska Native  Asian  African American

Native Hawaiian or Another Pacific Island  White  Other Race

**2. Ethnic Group:**  Hispanic or Latino  Not Hispanic or Latino or  Declined

**3. Language:**  English  Spanish  Arabic  Chinese  French  German

Japanese  Russian  Vietnamese or  Other

OR  Decline to answer all

**Employment:**  Full Time  Part Time Occupation: \_\_\_\_\_

Employers Name: \_\_\_\_\_

Employers Phone#: \_\_\_\_\_

Retired  Disabled  Unemployed  Homemaker  Child/Student

**Retirees: Prior Occupation** \_\_\_\_\_

Number of children \_\_\_\_\_

Do you live alone?  Yes or  No

**This information helps Dr. Hall determine what hobbies you can continue doing or should temporarily stop doing because of your pain or injury.**

**Hobbies/Activities:**  Weightlifting  Golf  Kayaking  Gardening  Fishing  Musical Instruments

Travel  Bow Hunting  Bicycling  Motorcycling  \_\_\_\_\_

\_\_\_\_\_

**The Government requires us to ask the following questions about Smoking**

**Current Smoker:**  No  Yes \_\_\_\_\_ Packs/Cans a day  Cigarettes  Cigars  Smokeless Tobacco

**Former Smoker:**  No  Yes \_\_\_\_\_ Year Stopped  Cigarettes  Cigars  Smokeless Tobacco

**Alcohol use:**  Never  Rare  Social How many times \_\_\_\_\_ a  Day  Week  Month

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

## HIPAA PERMISSION RELEASE

**Individuals listed below are those with whom Appalachian Shoulder Specialists employees may discuss my account, medical diagnosis, test results, pathology reports, medications, or other information regarding my health care.**

▶ **Emergency Contact Name:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Relationship: \_\_\_\_\_

---

**If you were NOT referred by your primary care physician and would like us to send today's office note to them or another provider, please list their full name & phone number below.**

**Physician Name:** \_\_\_\_\_

**Phone #:** \_\_\_\_\_

**You may leave a message on:** (Please check below)

- my home phone
- my cell phone
- my work phone

▶ **Patient Name:** \_\_\_\_\_

**Please Print**

▶ **Patient Signature:** \_\_\_\_\_

Or Guardian's Name

▶ **Date:** \_\_\_\_\_

**Please review to make sure all information has been completed.**

**Thank You**

**Suzanne E. Hall, MD**  
**Appalachian Shoulder Specialists**

1507 Haywood Rd. Suite E  
Hendersonville, NC 28791  
Phone: (828) 697-1944      Fax: (828) 697-3661

**Financial Policy for Orthopedic Procedures**

**Patient Responsibility:**

- **Office visit for co-pay/deductible** is due and payable on the day of the visit.
- **Hospital co-insurance** is estimated and due on the date of the Surgical Discussion.
- **NO SHOW appointments** have a \$75 charge billable to the patient if we have not received 24hr phone notification of an appointment cancelation.

**Appalachian Shoulder Specialist's Responsibility:**

- Our staff will review your benefits with your insurance plan as a courtesy to you.
- You will be informed by phone and/or letter of the anticipated amount owed for any Pardee hospital upcoming procedures. Pardee Hospital will bill you directly for any facility charges.
- The amount quoted is an estimate we provide to you based upon benefits given to us by your insurance plan. This is **NOT** a guarantee. The actual amount may differ. We will bill you for any remaining balance after your insurance claim is paid.
- Should your individual circumstances dictate that a refund is due to you following your procedure or office visit, we will process and refund you in a prompt manner.

**I have read and understand the above agreement.**

Print Name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_